



## JSC SOLIKAMSK MAGNESIUM WORKS QUALITY POLICY

JSC Solikamsk Magnesium Works (SMW) is a largest, modern, dynamically developing Company - leader of Magnesium and Rare Metals Industries in Russia.

### **Context**

Availability of high-skilled personnel and reliable suppliers of the main materials and energy resources required for ensuring the productive activity and production of pure and alloy magnesium, fluxes, fertilizers, titanium sponge, compounds of niobium, tantalum, rare earths and chemical products of appropriate quality is the basis of the Company's sustainable position.

### **Strategic goal**

Is to ensure development and long-run functionality of the Company on the basis reciprocal partner relationships and requirements of stakeholders (employees, customers, suppliers, shareholders, government, community, and others)

Management of the Company in the person of General Director is responsible for efficiency of Quality Management System (QMS) and assumes the following obligations:

- maintain Quality Policy in a modern state, implement and promote the Policy among the Company's employees and arrange access of stakeholders to this Policy;
- comply with applicable requirements, arrange conditions and provide appropriate resources for compliance;
- comply with the following principles of quality management:

### **1 Client - oriented approach**

Recognize and explain to each employee, meet customers' requirements and aim to exceed their expectations, recognize and evaluate risks and occasions those may affect compliance with requirements.

### **2 Leadership**

Provide uniformity between goal and direction, form terms and conditions for development of JSC Solikamsk Magnesium Works, bring personal responsibility for efficiency of QMS.

### **3 Involvement of employees**

Involve and support employees in achieving specific goals by providing them appropriate authorities, form terms and conditions for professional development, teaching adjacent specialties, and acknowledge merit.

### **4 Process approach**

Apply process and risk-oriented approach to business-processes

### **5 Improvement**

Improve quality of products, services, processes, performance indicators, QMS

### **6 Decision-making process based on evidence**

Make and support decisions based on study and assessment of risks and opportunities, information of processes' performance, customers' satisfaction, stakeholders' requirements, audits' results.

### **7 Management of relationships**

Build relationships with stakeholders based on mutual confidence, respect, honesty and responsibility